Smart document management solution

BCT

GUIDING DOCUMENTS

Guiding Documents

BCT is all about document management – and beyond. The company started in 1986 and has developed into a powerful organisation with more than 100 employees. BCT is active in the public sector, where the ever changing legal requirements are often the driving force behind the introduction of new technologies, and more importantly, where investment decisions are driven by the expectation of reasonable ROI figures. In the public sector, BCT has distinguished themselves with their customer solutions and are recognised as the market leaders.

Willy Thans, Business Manager at BCT

BCT document management solutions have evolved quite dramatically over the years. In the beginning, systems were introduced in the mail-room of public institutions to track incoming mail. The systems were used by specialists only. When the system became more powerful, it was rolled out to all employees in the office. By then, the user interface had to be enhanced to hide internal complexity from the employees. At that time, BCT's software managed much more than just incoming mail. It tracked and classified all written communication and it modelled the workflow.

The next natural step was to then use the system for the communication with the public. The software became the basis for portals which allow public institutions to share information with the public.

Today, BCT's CORSA application is the backbone of all communication processes within many public institutions. The system automatically tracks and classifies all documents. Its powerful search function allows for retrieval of any document in an instant.

CORSA/ADR (automatic document recognition) can be considered the heart of the system. It is responsible for classifying a document upon digitisation and getting the document to the right destination within the organisation. BCT relies on the embedded Infolution software to classify a document based on predefined criteria. In order to achieve that task, the software has to be able to "read and understand" the content of a document, regardless, if it was structured or unstructured, regardless, if it was typed or hand-written.

Willy Thans, Business Manager at BCT, explained, why the company has decided to work with Infolution and its software: "We have a good partnership with Infolution. They are listening to our needs and react promptly. I see a lot of synergies between their and our capabilities. Infolution offers a high-quality reliable product that is easy to use. And it is exciting to see that tools like the classifier become better every day due to its self-learning ability."

Typical results of the system :

- 85% of the documents are classified

- 98% of the classified documents are accurately classified
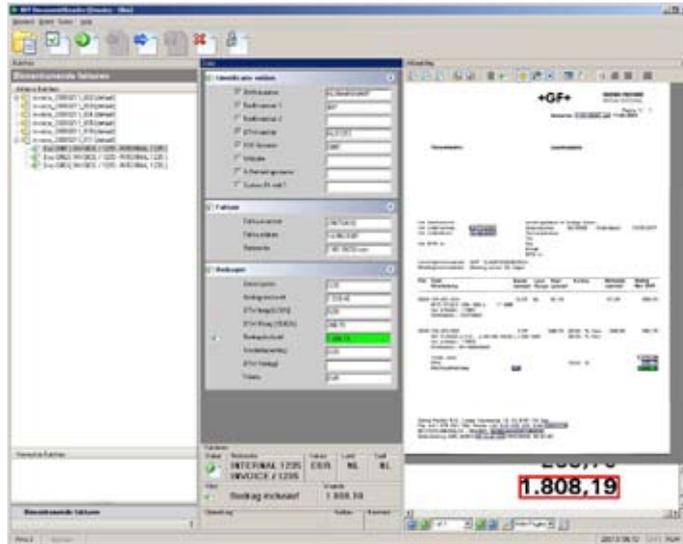
- Very high speed

- 20% cost reduction.

"BCT's motto is 'Guiding Documents'. Infolution's commitment to our business has helped to fulfil that motto.
In fact, they add to our company's USPs ", commented Willy Thans.
"The software is integrated into our most important products and processes.
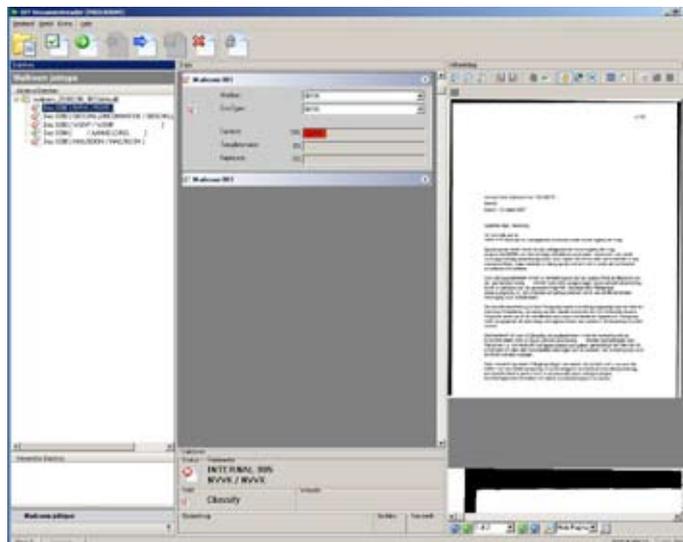It is exciting to see that the software still has a tremendous growth opportunity. It is scalable to much higher demands than what we have implemented so far."

Thans is referring to the use of BCT's software in most demanding industrial environments. International corporations have to manage millions of documents coming in through their mailroom every year.
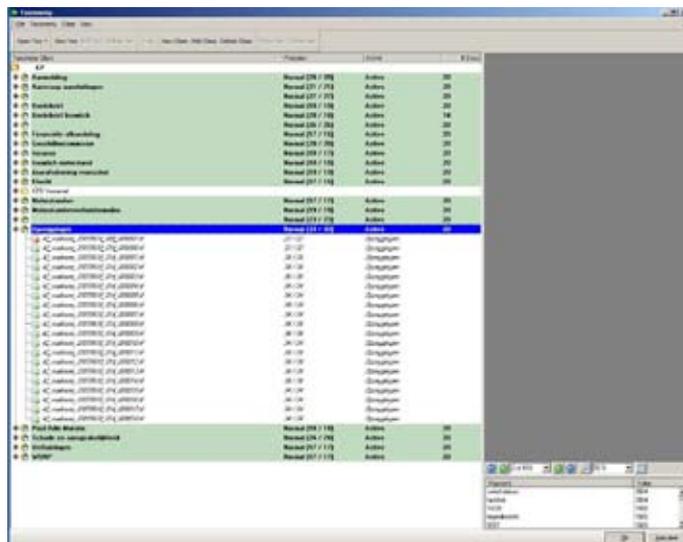
Companies like the energy company Essent – a BCT customer – are already experiencing the power of BCT's CORSA solution and the embedded Infolution software today.

Documentreader Invoice

Documentreader Mailroom

Documentreader Taxanomie-Editor

INFOLUTION
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  classification

- powerful enterprise
  search engine

Results

- fast and reliable
  document classification

- scalability with data sizes

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